

## One Page Strategic Plan® (OGSP®) FY 2024-25

## **Vision**: Stockton will become the best city in America to live, raise a family, and grow a business.

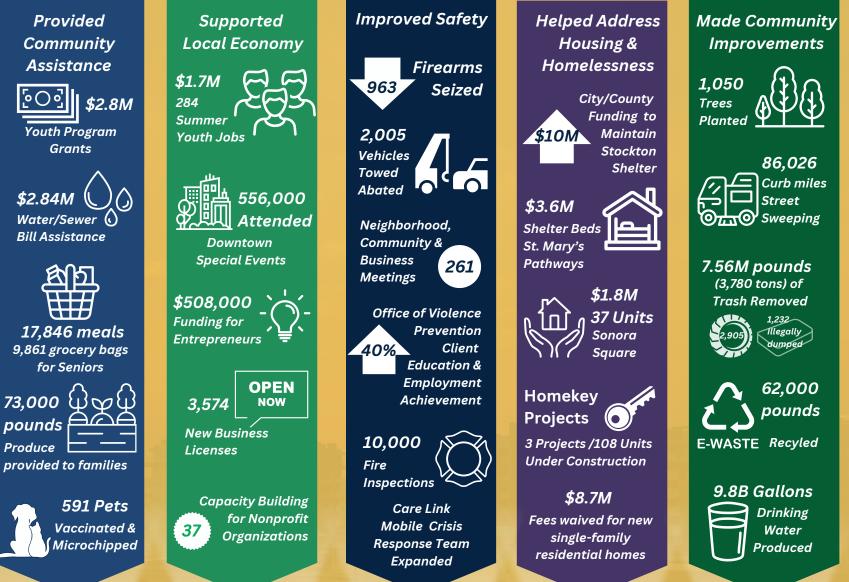
FY 2024-25 OBJECTIVE:	STRATEGIES: (Captain)	FY 2024-25 PLANS:	FY 2024-25 METRICS:
<b>'What' is Winning</b> Provide an exceptional level of customer service to the Stockton community hrough accountable, innovative, efficient, and effective management of City resources to achieve our vision for Stockton.	<ul> <li>'How' we will Win</li> <li>1. Safer Streets (Chief Stanley McFadden/Chief Richard Edwards) <ul> <li>a) Reimagine Stockton Police Department (SPD)</li> <li>b) Increase community partnerships, engagement, and recruitment</li> <li>c) Continue data driven strategies and tactics</li> <li>d) Reduce violent crime</li> <li>e) Further address quality of life issues by restoring previously shuttered fire companies</li> </ul> </li> </ul>	<ul> <li>Build upon Ceasefire Strategy to reduce shootings and homicides and the city's crime prevention strategies and tactics through partnership between SPD and OVP</li> <li>Emphasize use of SPD's ICAP and OVP's case management systems</li> <li>Continue case management and wrap around support for high-risk population</li> <li>Expand Fire Investigation program and partnerships to reduce the incidence of arson fires</li> <li>Increase community partnerships with a special needs' registry focused on youth and elderly</li> <li>Utilize Community and Youth Advisory Boards to empower the community</li> <li>Evolve the City Manager's Review Board initiative and calibrate the CareLink program</li> <li>Reopening of Truck 7</li> </ul>	<ul> <li>1a) Reduce nonfatal injury shootings and identify impact of Ceasefire strategy by 5%</li> <li>1b) Increase the number of overall engagements and interventions (Y/N)</li> <li>1c) Establish a baseline number of calls for service diverted to CMC through mobile crisis intervention program (CareLink) or increase the number of calls for service diverted to CMC by 5%</li> <li>1d) Increase overall number of applicants to SPD by 5%</li> <li>1e) Increase the successful completion of OVP wraparound services by 5%</li> <li>1f) Increase average PCI of city roads by 5%</li> </ul>
• Work with partners to improve quality of life, increase literacy, develop the workforce, and expand	<ul> <li>2. Growing Economy (Stephanie Ocasio/Carrie Wright)</li> <li>a) Grow jobs</li> <li>b) Continue to implement the Economic Development Strategic Plan</li> <li>c) Continue to transform the overall development process</li> <li>d) Increase small business development with an equity lens</li> <li>e) Foster and support inclusive entrepreneurship</li> </ul>	<ul> <li>Implement the Economic Development Strategic Plan including but not limited to invigorating entrepreneur ecosystem, expanding business façade improvements, and continuing the Stockton re branding initiative</li> <li>Implement workforce development programming including youth employment and development through strengthening partnerships with local education institutions</li> <li>Increase space activation through closing the fiber ring, enhanced small business support, and availability of customer self service solutions</li> </ul>	<ul> <li>2a) Increase social media engagement and followers across channels by 5%</li> <li>2b) Increase city website traffic and engagement by 5%</li> <li>2c) Increase the percentage of building permit projects that receive reviews completed within the published timeframe by 75%</li> <li>2d) Expand meaningful linkages and partnerships with various small business partners (Y/N)</li> <li>2e) Increase the total number of visitors to City venues by 5%.</li> </ul>
<ul> <li>Focus on crime reduction in focus areas</li> <li>Develop solutions to address homelessness, including increasing the</li> </ul>	<ul> <li>3. Housing Opportunities for All (Stephanie Ocasio/Carrie Wright)</li> <li>a) Continue to transform the overall development process</li> <li>b) Optimize partnerships and linkages</li> <li>c) Increase investment in high impact affordable and market rate housing strategies with a focused provision for the workforce accommodation</li> <li>d) Optimize performance-based, equity-informed distribution of available city funds, e.g.grants</li> </ul>	<ul> <li>Complete Development Code (Stockton Municipal Code Title 16) overhaul to streamline and clarify the development process</li> <li>Continue to shorten transaction/cycle process times in permit application processing</li> <li>Provide ongoing support and commitment to adopted homelessness plans</li> <li>Increase overall program impact and effectiveness emphasizing data informed decisions</li> <li>Complete Housing Action Plan to facilitate and incentivize increased production of market rate and below market rate housing</li> <li>Complete the current pipeline of inflight homeless housing projects</li> </ul>	<ul> <li>3a) Increase the percentage of housing permit projects that receive reviews completed within the published timeframe by 75%</li> <li>3b) Increase overall grant acquisition rate by 5%</li> <li>3c) Increase Shelter Bed Capacity by 15%</li> <li>3d) Maintain the implementation of the existing equity-informed model for allocating City funds (Y/N)</li> </ul>
affordable housing supply <ul> <li>Leverage city and partner resources in impacting overall public health, community wellbeing, and community resiliency</li> <li>Prioritize inclusive economic development to</li> </ul>	<ul> <li>4. Thriving and Healthy Neighborhoods (Kris Farro) <ul> <li>a) Establish a City integrated team approach, e.g.cross-departmental team to optimize clean, sustainable, and safe neighborhoods</li> <li>b) Increase placemaking, space activation, and community engagement</li> <li>c) Optimize alignment of youth programs by prioritizing community interests and needs</li> <li>d) Optimize overall community well-being with an equity lens</li> <li>e) Continue to evolve the City's diversity, equity, and inclusion (DEI) efforts</li> <li>f) Expand sustainability and environmental strategies</li> </ul> </li> </ul>	<ul> <li>Launch an outdoor mural program through Stockton Arts Commission</li> <li>Produce an annual Citywide community cohesion project</li> <li>Expand access to resources for youth to enable career development</li> <li>Increase multilingual materials</li> <li>Expand sustainability/environmental portfolio to include TCC Round 4 implementation, Climate Action Plan update, and equity informed sustainable transportation pilot program</li> <li>Enhance efforts to support community-based organizations capacity building</li> <li>Expand Clean City initiative and access to related data</li> <li>Launch Citywide illegal dumping prevention and mitigation efforts</li> <li>Launch a mobile recreation and library program</li> <li>Improve parks and related infrastructure</li> </ul>	<ul> <li>4a) Improve Stockton's livability indicators, i.e. vacant properties, abandoned cars, graffiti, weed abatement, per capita code enforcement, trash and illegal dumping (Y/N)</li> <li>4b) Enhance community cohesion through increased participation in City produced and sponsored events (Y/N)</li> <li>4c) Increase community center, library, and community-based organization utilization (Y/N)</li> <li>4d) Emphasize education, awareness, and investment to positively impact community wellbeing (Y/N)</li> <li>4e) Increase multilingual programming and services (Y/N)</li> <li>4f) Expand the City's environmental and sustainability portfolio that includes the improvement in the city's tree canopy (Y/N)</li> </ul>
grow the local economy and create employment opportunities for residents Updated: 3/15/2024 One Page Solutions LLC © Copyright 2004-20 Format Only	<ul> <li>5. Fiscal Sustainability (Kim Trammel)</li> <li>a) Continue learning from the past</li> <li>b) Mitigate risk</li> <li>c) Optimize resources through innovative business practices</li> <li>d) Optimize city workforce, recruitment, retention, training, and development</li> <li>e)Continue to evolve the City's diversity, equity, and inclusion (DEI) efforts</li> </ul>	<ul> <li>Upgrade bond rating and enhance financial reporting</li> <li>Maximize City revenue sources</li> <li>Begin ERP system Phase 4 (Utility Billing) planning and preparation</li> <li>Enhance use of Long-Range Financial Plan in decision making</li> <li>Continue to operationalize centralized grants administration and coordination</li> <li>Expand recruitment efforts, retention plan, and workforce planning and development</li> <li>Optimize organizational Cyber Security maturity for continued protection of digital assets</li> </ul>	<ul> <li>5a) Refresh long range financial plan and increase fiscal transparency (Y/N)</li> <li>5a) Clean/unmodified audit opinions (Y/N)</li> <li>5b) Increase Center for Internet Security (CIS) Controls Self Assessment Tool (CSAT) overall cyber security maturity score by 10%</li> <li>5c) GFOA Certificate of Achievement for Excellence in Financial Reporting for FY23-24 ACFR and Distinguished Budget Presentation Award (Y/N)</li> <li>5d) Increase workforce retention and recruitment (Y/N)</li> <li>5e) Develop diversity, equity, inclusion human capital management roadmap (Y/N)</li> </ul>



## **OUR VISION**

"Stockton will become the best city in America to live, raise a family, and grow a business."

## WHAT WE ACCOMPLISHED IN 2023...



www.stocktonca.gov